



PIB# 321

September 20, 2012

**Subject:** Timing issue on some 83 AFUE Oil furnaces

**Brand Name:** Armstrong Air, AirEase, Ducane,  
&Concord

We have become aware of a possible fan timing issue on the larger (112/125 only) 83 AFUE oil furnace product line. We are asking that you please put any of these units on temporary hold and refrain from selling these units for a few days while we further investigate this issue.

As a proactive action, would you supply us with how many of these units you may have already sold and how many you still have in inventory? We will get back to you within the next couple of days after we investigate the full ramification of this issue, as to the direction we will precede. We apologize for any inconvenience this may cause.

If you have any questions please call, Tech Services at 800-515-3501,

Sincerely,

ALLIED AIR ENTERPRISES, LLC.

A handwritten signature in black ink that reads "Joe Leonard". The signature is written in a cursive, flowing style.

Joe Leonard  
Manager, Technical Services