

### Comfort Sync® Zoning System Wiring Change (Alert Code 120)

This bulletin applies to all Comfort Sync® control systems using Comfort Sync® Zoning System.

Alert Code 120 has been observed in systems using existing wiring methods recommended for the Comfort Sync® Zoning System. This issue has been duplicated in our test facility and a recommended change in the wiring method is required to reduce communication outages or delays between Comfort Sync® system components.

The new preferred wiring method is to:

- Connect either the Comfort Sync Wi-Fi® directly to the indoor Comfort Sync® unit.
- Connect the Comfort Sync® Zoning System control directly to the Comfort Sync® indoor unit.

If an existing system has demonstrated this issue, then it is highly recommended to use the new wiring method. The system may still work using the original wiring method, however the new recommended method will decrease line interfere in communications. Using the new wiring method will also result in a more stable and efficient system. Refer to figure 1 for using the recommended new wiring method.

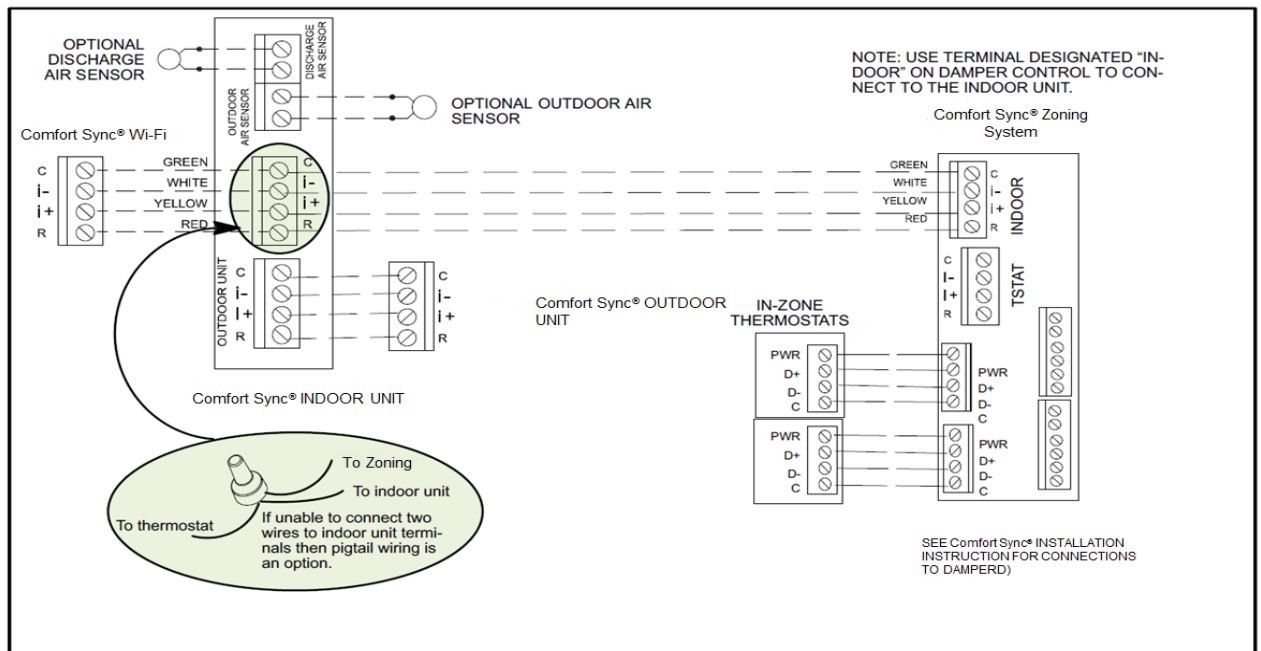


Figure 1. Comfort Sync Wi-Fi® and Comfort Sync® Zoning System

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